

## Special Needs Services

The Library offers special services for homebound patrons and for those with vision, hearing or mobility impairments. Here is some information -

### For the homebound - Books to Go

Delivery service for residents of Highland Park who live independently but are unable to visit the library due to a permanent or temporary disability or health ailment and who do not have a caregiver or family member available to pick up and drop off library materials.

Delivery of books, audiobooks, and CDs. We are sorry, but DVDs and videotapes are not included in the program.

Delivery is scheduled every 2 weeks.

Contact the Readers' Advisory Desk for more information.

### Library Social Story for Students

Parents and teachers of special needs students may find [this social story about the library](#) helpful to review before a library visit. It shows students many of the people, places and things they may encounter in the library.

### For people with vision impairments:

Large-print books and magazines

Unabridged books on CDs and downloadable MP3 files

Visualtek Voyager (magnifies print 40X)

Portable table-top print magnifiers and hand-held magnifiers

Lighted study carrels

Braille and raised-letter signs throughout the building

"Talking books" and braille materials through the [Voices of Vision](#) library service. If you're interested in receiving "talking books", contact Voices of Vision at 800-227-0625 to set up service. You may also visit their [website](#) to download an application for service.

DVS (Descriptive Video Service) videotapes with voice-over description of scenes and action.

## **For People with Hearing Impairments:**

Assistive listening devices, personal amplifiers for use at library programs and throughout the building.

Signers/interpreters at library programs (please notify use at least five days in advance.)

Closed caption videocassettes.

## **For People with Mobility Impairments:**

Designated accessible parking spaces.

Ramp to sidewalk and doors.

Power-assisted doors (front entrance).

Automatic doors (lower-level entrance).

Doorbell (to request assistance at front entrance door).

Wheelchair-accessible aisles, restrooms, and telephones.

Elevator.

Wheelchair lift for access to the Meeting Room.

Wheelchair platform in the Auditorium.

Wheelchair for patron use.

Reference services and item reserves by telephone

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